



## CONFERENCE SESSIONS

# Security & Emergency Response Track

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### SESSION 1

● 6/13/2022 | 10:20 a.m. – 11:25 a.m. (Texas Ballroom H)

### Enhancing Facility Security Plans

This session explores proven methods for streamlining Facility Security Plan documentation and improving terminal security practices. After nearly two decades of enforcement, the Marine Transportation Security Act has been regularly clarified through NVICs and MSIBs to encompass the TWIC program, seafarer's access, the impacts of Covid-19 on the marine transportation system, and emerging threats including cybersecurity. As every plan is subject to reapproval on a continual cycle, regulated organizations may benefit from taking advantage of their next submission to implement some of these simplifying approaches.

- Jerry Jerdine, Ergon (Moderator)
- Jeffrey Musk, Sprague Operating Resources, LLC

### SESSION 2

● 6/13/2022 | 11:30 a.m. - 12:35 p.m. (Texas Ballroom H)

### Cybersecurity of Terminals and Other Critical Infrastructure; A National Priority - Part 1

This session will provide updates on CISA's Chemical Facility Anti-Terrorism Standards (CFATS) program, including cyber reporting and best practices related to CISA's risk-based performance standards (RBPS). Associate Director Murray will also introduce ChemLock, CISA's new, completely voluntary chemical security program, that provides facilities that possess dangerous chemicals no-cost services and tools to help them better understand the risks they face and improve their chemical security posture in a way that works for their business model.

Oil and gas pipelines and terminals are increasingly targeted for cyber-attacks. Breaches affecting operational assets can have potentially serious safety, environmental or economic impact.

An effective operational technology (OT) cybersecurity strategy needs to be put in place to mitigate the threats. So how do we get there? During this session, our expert speaker will cover:

- The challenges faced by the pipelines and terminals sector
  - What peers are doing to improve cyber resilience
  - Strategies to consider for a cybersecurity program
  - Technologies for efficient cyber operations
- **Melanie Little, Magellan Midstream Partners, L.P. (Moderator)**
  - **Douglas Morill, Honeywell HCE, CISSP CISA**
  - **Kelly Murray, CISA, Department of Homeland Security**

### SESSION 3

● 6/13/2022 | 1:50 p.m. - 2:55 p.m. (Texas Ballroom H)

### Cybersecurity of Terminals and Other Critical Infrastructure; A National Priority - Part 2

Meatware. That's what some hackers call people. Humans are by far the weakest link in your cyber defenses. We're flawed—we forget, take shortcuts and get frustrated. We learn slowly and repeat mistakes. Cyber attackers know this and use our human nature to their greatest advantage. From tricking us into downloading malware, to exploiting our propensity to take shortcuts, they use us as a key part of their attacks. Fixing the "meatware" problem is a huge challenge for most organizations. It takes much more than an annual computer-based training to drive real change. It takes a complete program to change human behavior. In this presentation, we will explore the challenges of driving human behavior, explore the key elements of developing a comprehensive program and discuss different techniques to drive change.

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### SESSION 3 (CONTINUED)

● 6/13/2022 | 1:50 p.m. – 2:55 p.m. (Texas Ballroom H)

#### Cybersecurity of Terminals and Other Critical Infrastructure; A National Priority - Part 2 (cont.)

There is no easy fix for “meatware”—we’re only human after all. However, if you can drive best practices among your employees, partners and contractors, you will close the biggest vulnerability of your cybersecurity program.

Attend this informative session to learn:

- The most common flaws people present to organizations
  - Role and risk-based programs
  - Unfreezing, changing and refreezing mindsets
  - How to involve executives
  - Leveraging existing programs to use what works
  - Gamification and other techniques
  - Training advocates and influencers
  - Metrics for measuring change
  - Elements of a successful human behavior program: knowledge, transfer, and reinforcement.
- **Vincent Di Cosimo, Targa Terminals (Moderator)**
  - **Kyle Tobias, CISSP, GICSP, ABS Group**

### SESSION 4

● 6/13/2022 | 3:00 p.m. – 4:10 p.m. (Texas Ballroom H)

#### Five Best Practices for Emergency Incident Response Preparedness

What is within your span of control when lowering the risk of a release or the chaos of an emergency? Our expert speakers will take you through five best practices to response preparedness for emergency pollution release incidents.

Emergency incident disruptions can include a wide variety of areas such as juggling response plans, site investigations, working with regulatory agencies, managing regulatory affairs and documentation requests, stakeholder engagement, and not to mention the cost of business. Through expert knowledge of working emergency incidents, it is known that getting things back to business quickly is critical end goal. You may stop to ask, what is within your span of control when lowering the risk of a release or the chaos of an emergency? The simple answer is—your preparedness to respond. Preparedness to respond is critical for an insured party but these same best practices are also applicable to the insurance carrier who may have exposure to such incidents. Limiting disruption, mitigating risk, and understanding what the organization defines as normal operations are keys to preparing for the worst-case incident.

Within this presentation, the five best practices listed below are associated with incident response preparedness and will be discussed in further detail:

- Drills and Exercises
- Planning
- Implementation of internal response teams
- Partnership with industry experts and regulatory agencies
- Right resources and equipment deployed at the right time

The session will include case study to illustrate the cost mitigation advantages of applying the lessons described above. Session participants will gain knowledge from real-world examples of incident management, best practices for mitigation of losses, and considerations for establishing a path back to normal operations.

- **Karl Bernard, TransMontaigne Partners LLC (Moderator)**
- **Michael Sobel, Antea Group**